

eDesignerShop Return Form

Return Instructions

If your return item is **postmarked within 10 days of receiving your merchandise** you do not need to contact customer service. There will be no restocking fee associated with your return.

If you have received your order for more than 10 days, no returns are allowed. If there are extenuating circumstances, you can email ma@edesignershop.net your order number and issue. The Return Department will make a final determination within 2 business days.

All returns that do not meet the above conditions will be **rejected or returned to sender**.

Fill out the bottom of this form completely and enclose it along with the return merchandise. All merchandise must be **new, unused condition**, with all accessories and original packaging. All used items are subject to a reconditioning fee of between 10-30% depending on the condition of the item. Please ship via **insured and trackable** method to:

eDesignerShop - Returns
43575 Mission Blvd. Dept. 158
Fremont, CA 94539

eDesignershop is not responsible for packages lost in transit back to our fulfillment center.

THIS FORM MUST BE INCLUDED WITH THE RETURN

Please fill out the bottom portion as completely as possible

***** Please List items to be returned below*****

Quantity	Part Number	Description

Order Number: _____

Phone Number: _____

First Name: _____

Last Name: _____

Reason For the Return/Exchange:

Wrong Item Ordered

Too Big/Small

Wrong Item Shipped

Changed Mind

Not What I Expected

Defective (Describe): _____

Other (Describe): _____

Return Policy

All returns must be postmarked with 10 days of receiving your merchandise. All items must be in new and unused condition as defined by eDesignerShop's Return Policy. **Shipping and handling fees are not refundable.** Once we receive the product, please allow **14 business days** to process the return. No returns are allowed after the 10 day evaluation period. **Please send this form with the Return items.**

Choose Refund Method:

- Refund as store credit
- Refund as a check refund
- Refund back to my credit card (3% fee)
- Exchange only

Signature: _____ Date _____

I have read and understand the above policy and fully agree to the terms and conditions.